

Program: F.Y.B.Sc CS Semester: II Program Code: UGCS02  
 Course: Communication Skills in English II Course Code: NUEN201  
 Duration: 1 Hour Examination Pattern: NEP – Autonomus - External Max. Marks: 30

**Instructions:**

1. All questions are compulsory.
2. Figures to the right indicate full marks.
3. Draw neat diagrams wherever necessary.

**Examination:**  
**REGULAR**

Q. 1	Attempt any ONE of the following.	[15]	Course Outcome	Knowledge Level
(a)	Draft a well-structured blog post on "The Importance of Communication Skills in the IT Industry." Include title, introduction, subheadings, and conclusion.		CO2	L3
	OR			
(b)	Draft a formal business email to a client informing them about a delay in software deployment due to technical issues. Ensure appropriate format, subject line, professional tone, clarity, and proper closing.		CO2	L3
Q. 2	Attempt either A and B OR C and D from the following.	[15]	Course Outcome	Knowledge Level
(a)	Explain the importance of vocabulary building and punctuation in professional communication.	[8]	CO1	L2
(b)	Explain the significance of paraphrasing and close reading in media-specific writing.	[7]	CO1	L2
	OR			
(c)	Analyze how cultural differences influence communication styles in global IT companies.	[8]	CO4	L4
(d)	Analyze the importance of global communication etiquette in professional settings.	[7]	CO4	L4

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