

Program: S.Y.B.Com Semester: IV Program Code: UGCOM01
 Course: Commerce IV(Production and Finance) Course Code: NUCM401

Duration: 2 Hours Examination Pattern: NEP-Autonomous-External Max. Marks: 60

Instructions:

1. Question number 1 is compulsory and attempt any three questions from Question number 2 to 6
2. Figures to the right indicate full marks.
3. Draw neat diagrams wherever necessary.

Examination:
REGULAR

Q. 1	Analyze the case and answer the questions that given below	[15]	Course Outcome	Knowledge Level
	Production Management at Shakti Appliances Ltd., Shakti Appliances Ltd. is facing declining productivity, rising production costs, delayed deliveries, and increasing customer complaints. The core issue lies in weak production management practices including poor planning, inefficient inventory control, machine breakdowns, and lack of coordination among departments. The problems indicate absence of: Proper Production Planning and Control (PPC), Scientific inventory techniques, Preventive maintenance system, Stage-wise quality control, Integrated demand forecasting. These operational inefficiencies have affected cost, quality, delivery, and goodwill.			
(a)	Identify and explain the key production management problems faced by Shakti Appliances Ltd.	[3]	C01	1.1
(b)	How did poor production planning affect productivity and costs?	[3]		1.1
(c)	Analyze the inventory management issues in the case and suggest suitable techniques.	[3]		1.1
(d)	Explain the role of preventive maintenance in improving production efficiency.	[3]		1.1
(e)	How can better coordination between production, purchase, and sales departments improve organizational performance?	[3]		1.3
Q. 2	Attempt any TWO of the following.	[15]	Course Outcome	Knowledge Level
(a)	Discuss the objectives of production management.		C01, C02	1.1
(b)	Explain the continuous production system.			1.2
(c)	Discuss the factors influencing productivity.			1.2

Q. 3	Attempt any TWO of the following.	[15]	Course Outcome	Knowledge Level
(a)	What is quality? Explain its dimensions.		C04	1.2
(b)	Discuss the process involved in six sigma.			1.3
(c)	Explain the procedure involved in obtaining ISO 9000 Certification.			1.3
Q. 4	Attempt any TWO of the following.	[15]	Course Outcome	Knowledge Level
(a)	Discuss the IPO procedure.		C02	1.2
(b)	Explain the functions of SEBI.			1.2
(c)	Discuss the advantages of credit rating.			1.2
Q. 5	Attempt any TWO of the following.	[15]	Course Outcome	Knowledge Level
(a)	Write a note on Systematic Investment Plan		C03, C02	1.3
(b)	Discuss the merits of mutual funds.			1.2
(c)	Discuss the role of self-help groups.			1.2
Q. 6	Explain any Five Concepts	[15]	Course Outcome	Knowledge Level
(a)	Productivity		C01	1.1
(b)	Routing		C01	1.1
(c)	Total Quality Management		C02	1.1
(d)	Reliability		C02	1.1
(e)	Money Market		C01	1.1
(f)	Equity Shares		C01	1.1
(g)	A day Trader		C02	1.1
(h)	Speculators		C02	1.1