

Total Marks: 75

Duration: 2 ½ Hrs.

N.B. : 1 All questions are compulsory; carry 15 marks each

2. Draw Diagrams wherever necessary.

Q.1. A State whether the following statements are True or False (Any Eight) (8)

- Every person is different yet much the same.
- Skills is the ability to act in a way that allows a person to perform well.
- Narcissism is the tendency to have sense of self-importance.
- The unknown area of Johari window is also known as ignorance about oneself.
- Attitude can have a significant effect on the behavior of a person.
- Red hat contributes from the chair.
- Social learning theory was introduced by Ivan Pavlov.
- IQ is related to think and reason.
- Task group is defined by an organization structure.
- Intra-individual conflict occurs between two individuals.

Q.1. B. Match the Following: (Any Seven) (7)

A	B
i) Myers-Briggs Indicator	a) Dreaming
ii) Involuntary Thinking	b) None
iii) Role Perception	c) Positive Stress
iv) Empowerment	d) Judgement Or Perception
v) Globalisation	e) Environment Before Birth
vi) Eustress	f) Degree Of Different Ideas
vii) Prenatal Environment	g) A Force Leading To Change
viii) Creativity	h) Act In A Given Situation
ix) Scarce Resources	i) Organization Politics
x) Lack Of Trust	j) Passing Responsibility

Q.2. a. Explain big five model of personality (7)

b. What do you mean by Johari Window? Explain various aspects to be considered while (8)

giving effective feedback

OR

Q.2. c. Write a note on postnatal environment. (7)

d. Explain in brief 6 thinking hats. (8)

Q.3. a. Define work group. Explain stages of a group development. (7)

b. What do you mean by conflict? Explain various characteristics of conflicts. (8)

OR

Q.3. c. According to you, why in an organization politics may arise? (7)

d. Explain in brief group cohesiveness. (8)

Q.4. a. Explain various types of organization culture. (7)

b. How do employees learn organization culture? (8)

OR

Q.4. c. Critically explain Herzberg's 2 factor theory. (15)

Q.5. a. Write a note on organization change. (7)

b. What do you mean by creativity? Explain various ways to enhance employee creativity. (8)

OR

Q.5. C Short notes (any 3) (15)

1. TYPE A & TYPE B personality.
2. Myers-Brigg type indicator (MBTI)
3. Learning
4. Factors influencing intelligence.
5. Functions of attitude.
